

Multimodal learning in Cabin Crew initial training

A CBTA perspective

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Initial training for Cabin Crew is a time of immense happiness, but also a period where a lot of new information is learned and processed in order to become competent for the role.

Legacy training

Any good?

- Most of us have survived too long, super technical, and full of information training sessions.
- No interaction other than asking questions for the participant.
- Training sessions centered on the instructor/facilitator, not the student.



Active training

New gens love it!

- We need to shift towards a more inclusive "I'm in" training mode.
- Utilizing sensory stimulation is key for meeting the active learning expectations of new generations.



WHY?



Not all of us learn the same way, so we must direct our training experience to be as sensory-stimulating as possible.

How do we learn?

V

A

R

K



Visual learner

Favors images, graphics, colors

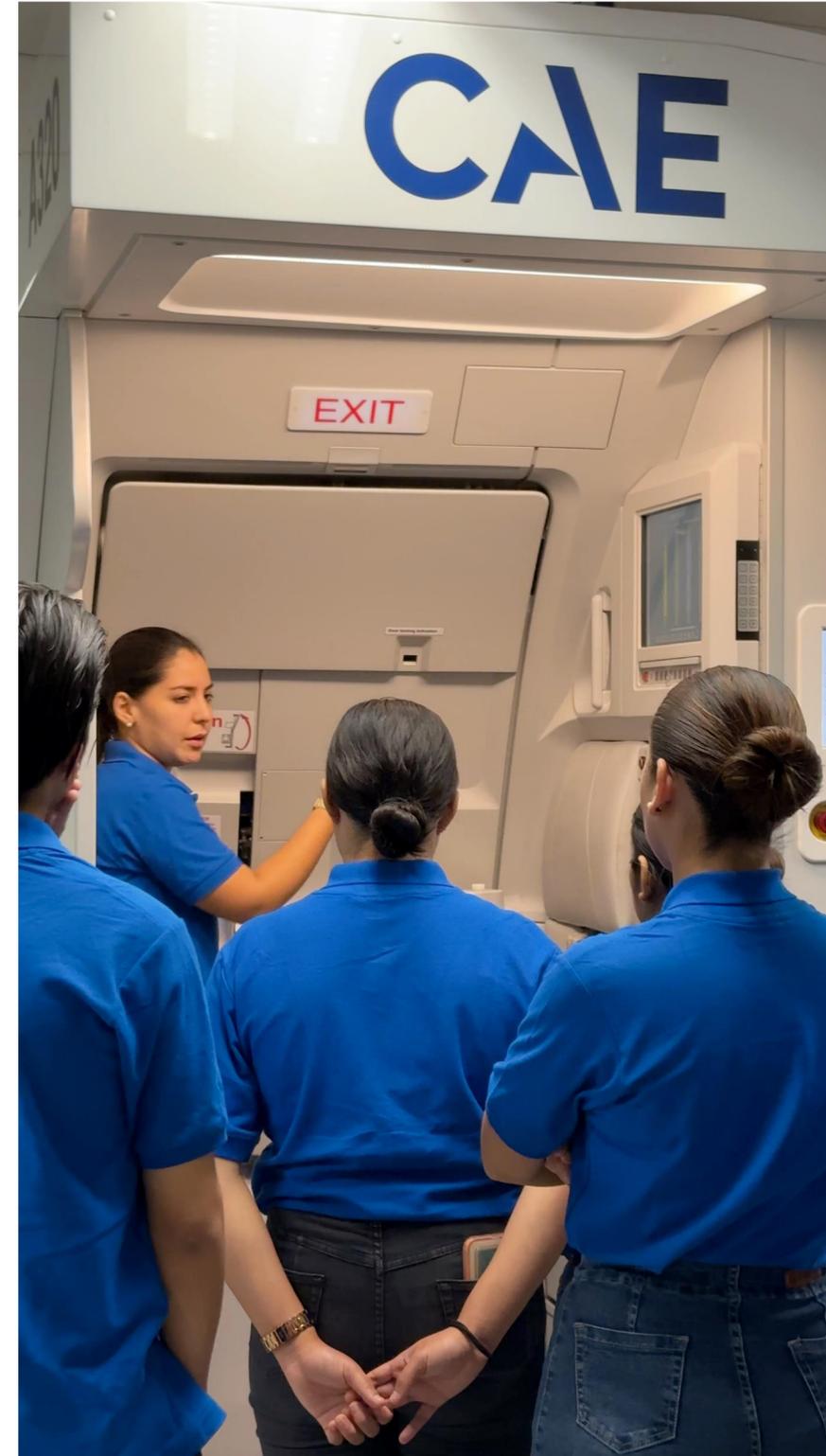
- Visual learners require visual stimulation to acquire new information.
- Banners, posters, and drawings are all great tools for initial training, and can help your visual learners succeed.



Auditory learner

Favors sounds, listening, conversations

- Many people need sound stimulation to learn effectively.
- Videos, sound clips, and narration are essential tools for auditory learners.



Read/write learner

Favors taking notes and using session guides

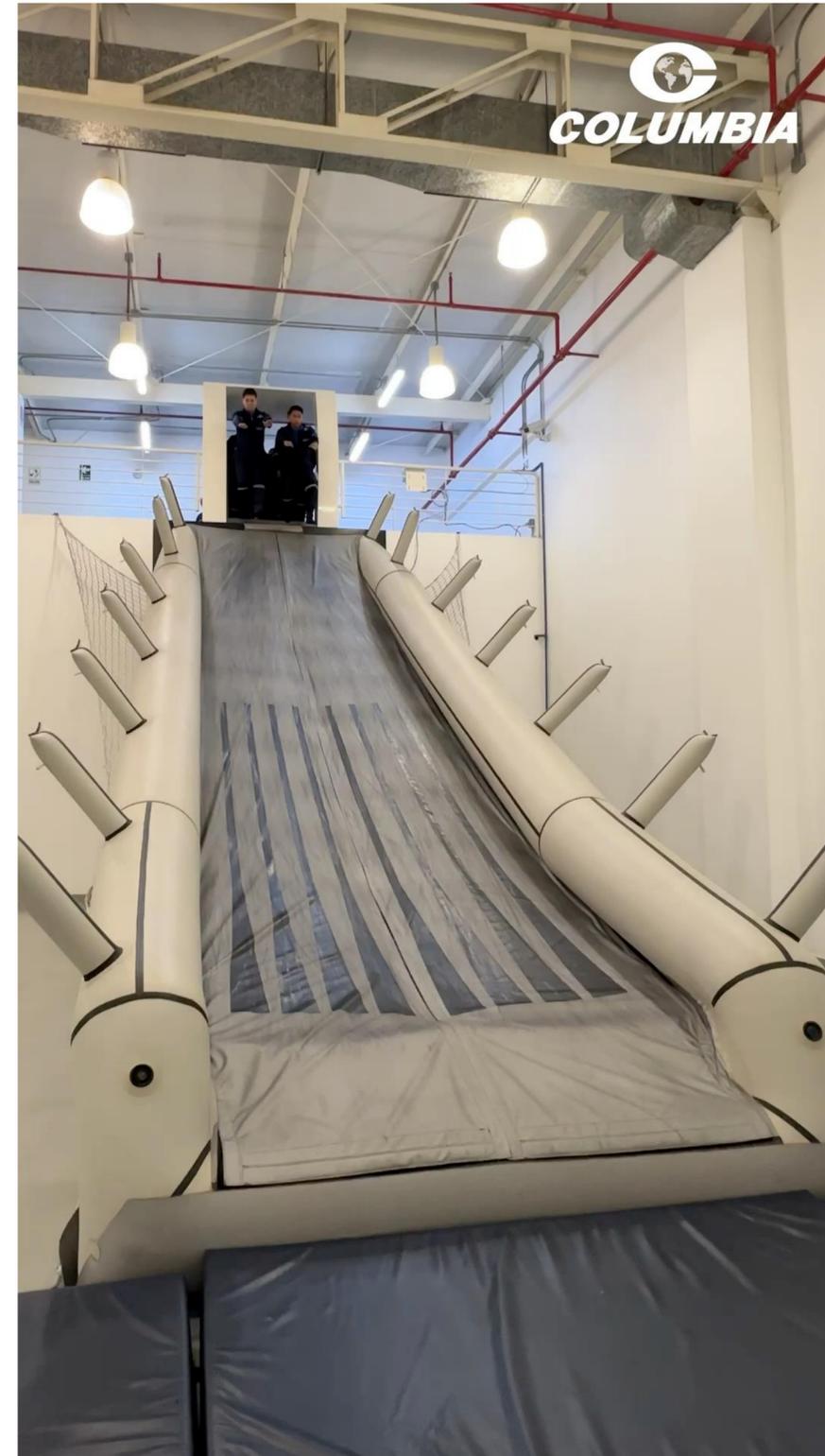
- Visual learners process information through a combination of reading and writing.
- Writing helps them learn, while reading helps them understand.



Kinesthetic learner

Favors doing, role plays, scenarios

- To effectively learn, kinesthetic learners require physical activity and active participation during training.
- Without these elements, they are likely to lose interest and disengage from the material.
- It is essential to incorporate interactive and hands-on activities into training sessions to ensure that they remain engaged and motivated.



Using VR for VARK

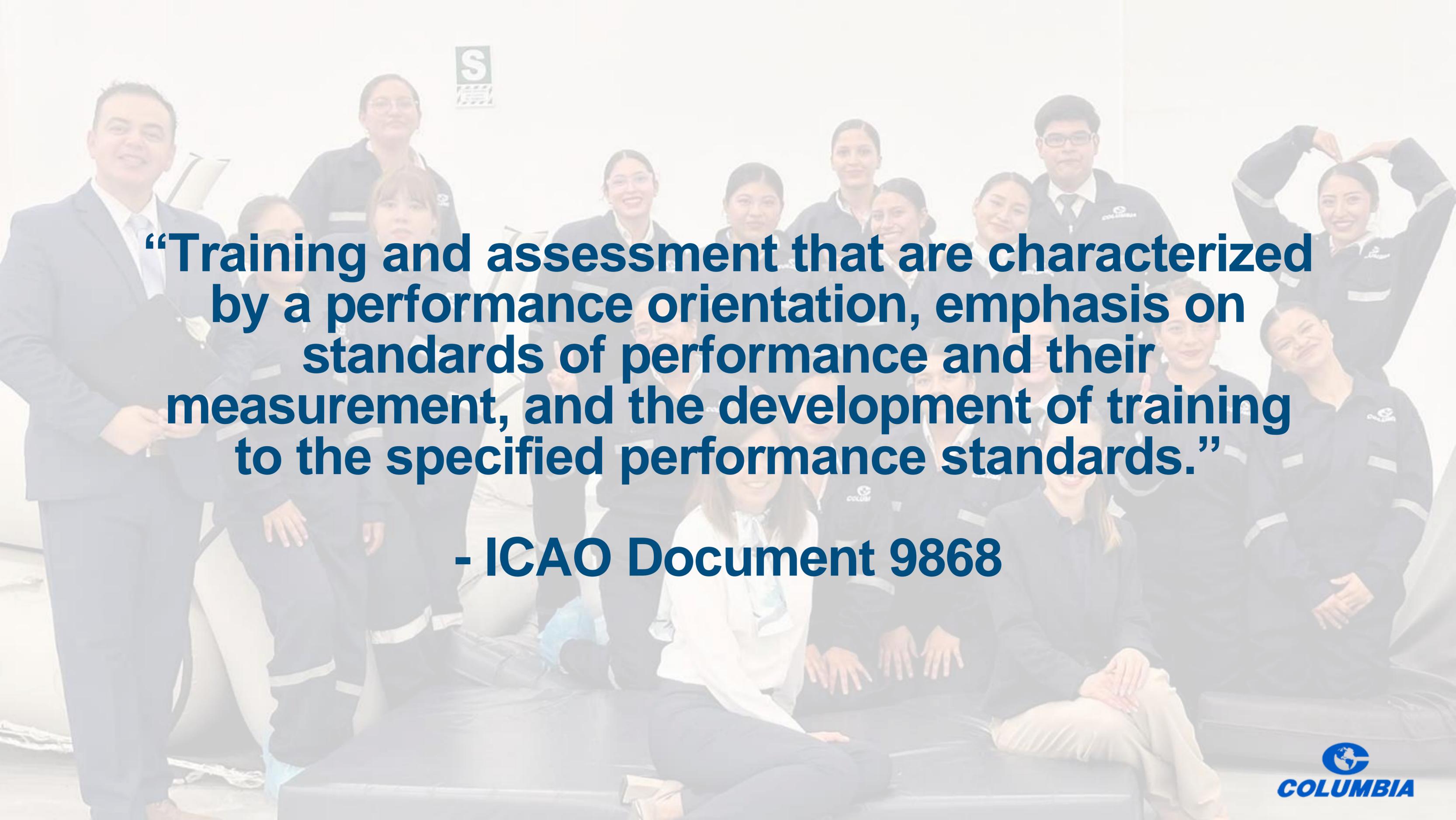
Visual, auditory and kinesthetic at once

- This cutting-edge technology seamlessly integrates three out of four learning modes, making it an incredibly effective tool for training.
- VR provides a safe and cost-effective way to get hands-on initial operational experience.



CBTA





“Training and assessment that are characterized by a performance orientation, emphasis on standards of performance and their measurement, and the development of training to the specified performance standards.”

- ICAO Document 9868

Competence:

“Knowledge, skills and attitudes to carry out activities”

KNOWLEDGE
(Practical
understanding)

SKILLS
(Ability to do)

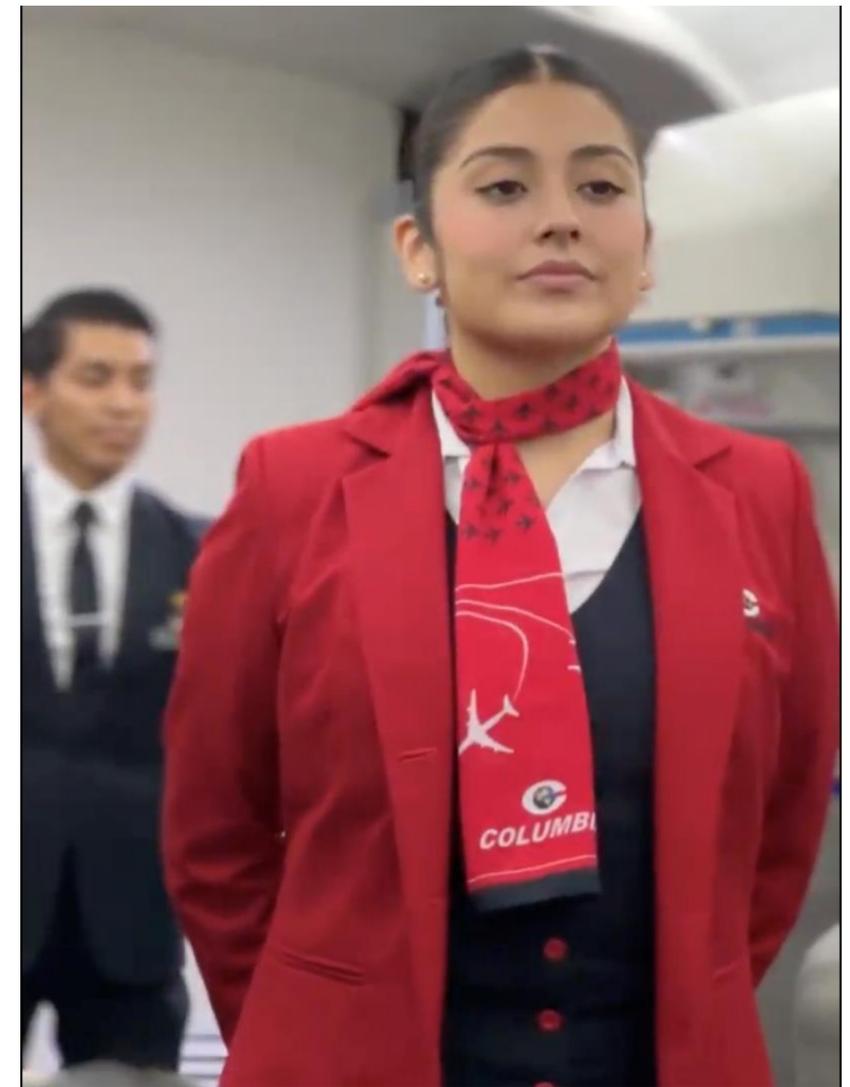
ATTITUDES
(Behavior)



Knowledge



Skills



Attitudes

Initial Training



Cabin Crew



Thank you!

